Sheth T.J. Education Society's

## SHETH N.K.T.T. COLLEGE OF COMMERCE AND SHETH J.T.T. COLLEGE OF ARTS, THANE

Date :- 14/10/2021

## Report of Student Satisfaction Survey (sample) 2020-21

The online student satisfaction survey (sample) was conducted from $5^{\text {th }}$ April 2021 to $23^{\text {rd }}$ April 2021. In this survey 1527 students participated.

The findings of this survey are as follows,

1. Syllabus completion: $61.3 \%$ responded $100 \%$ completed, $30.8 \%$ responded $84 \%$ completed and remaining responded below $69 \%$ completed.
2. Preparation of teachers for the classes: $63.6 \%$ responded thoroughly, $32.3 \%$ responded satisfactorily and remaining below poorly.
3. Communication of teachers: $59.5 \%$ responded always effective, $27.7 \%$ responded sometimes effective and remaining below just satisfactory.
4. Teachers approach to teaching: $33.1 \%$ responded excellent, $45.8 \%$ responded very good, $19.2 \%$ good and remaining below fair.
5. Fairness of the internal evaluation process by the teachers: $62.6 \%$ always fair $29.7 \%$ usually fair and remaining below sometimes unfair.
6. Discussion of performance of students in assignments: $58.3 \%$ every time, $26.9 \%$ usually, $9.3 \%$ occasionally and remaining below rarely.
7. Promotion of students for internship, student exchange and field visit by the institute: $48 \%$ regularly, $27.7 \%$ often, $17.2 \%$ sometimes and remaining below rarely.
8. The teaching and mentoring process facilitates cognitive, social and emotional growth of students: $25.7 \%$ significantly, $56.3 \%$ very well, $13.1 \%$ moderately and remaining below marginally.
9. The institution provides multiple opportunities to learn and grow. (eg. Activities Gymkhana, Art Circle, NSS, DLLE, WDC and Other Committee): 38.9\% strongly agree, 47.4 agree and remaining below neutral.
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes: $57.6 \%$ every time, $28.7 \%$ usually, $10 \%$ occasionally and remaining rarely
11. Your mentor does a necessary follow-up with an assigned task to you: $57.8 \%$ every time, $29.6 \%$ usually and remaining below occasionally.
12. The teachers illustrate the concepts through examples and applications (Such as Case Study, Role Play, Real Life Examples, Presentations etc: $57.6 \%$ every time, $31.7 \%$ usually and remaining below occasionally.
13. The teachers identify your strengths and encourage you with providing the right level of challenge: $48.4 \%$ fully, $34.4 \%$ reasonably and remaining below partially.
14. Teachers are able to identify your weaknesses and help you to overcome them: $45.1 \%$ every time, $32.2 \%$ usually, $12.3 \%$ occasionally and remaining below rarely.
15. The institution makes an effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process: $33.5 \%$ strongly agree, $50.9 \%$ agree $13.2 \%$ neutral and remaining below disagree.
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences: $38.3 \%$ to a great extent, $45.4 \%$ moderate and remaining below somewhat.
17. Teachers encourage you to participate in extracurricular activities: $44.1 \%$ strongly agree, $45.7 \%$ agree, $8.3 \%$ neutral and remaining below disagree.
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work: $43.7 \%$ to a great extent, $41.3 \%$ moderate, $10 \%$ somewhat and remaining below very little.
19. Percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching: $24.4 \%$ above $90 \%, 43.2 \%-70$ to $89 \%, 19.1 \%-50$ to $69 \%$ and remaining below 49\%.
20. The overall quality of the teaching-learning process in your institute is very good: $36.8 \%$ strongly agree, $50 \%$ agree, $11.5 \%$ neutral and remaining below disagree.
21. Give three observation / suggestions to improve the overall teaching learning experience in your institution:
Everything is good as per online system, Use Spaced Repetition, Projector, All well. Thank you, To take Regular Feedback, Conduct online Lectures for doubt Solving, Provide notes during examination (Importance), Give unique example to make more understand and provide some additional knowledge related with the subject as well, Best online classes, Please give the question bank before the exam, There are teacher who are not teaching properly, not taking lecture because of which hardly $1 / 4$ course get complete but ask everything in exam and when we message them they didn't give reply to us and when we call then fist they didn't picked up our call luckily if the pick our call they say wrong number and cut the call, Teacher's should be friendly with the students. There are 1- teacher who are little more strict to students, Teacher's should to give notes of every lecture. Because if any student miss the lecture they at least able to know what was going in the lecture, Better internet connection, Attractive communication while teaching, It was good


Incharge



PRINCIPAL SHETH T.J. EDUCATION SOCIETY'S SHETH NK.TT. COLLEGE OF COMMERCE SHETH IT. COLLEGE OF ARTS, THANE (W)

## STUDENT SATISFACTION SURVEY SAMPLE SURVEY (A. Y. 2020-21) <br> 1,527 responses <br> Publish analytics

Registered Email ID of the Student(As given at the time of college admission)

## 1,527 responses

bismillahkhan9192@gmail.com

Salvichaitali6@gmail.com
pearlkinny@gmail.com
pathakjagruti13@gmail.com
ranjitkavithiya123@gmail.com
suryavanshirutik3@gmail.com
dharamrajy1999@mail.com
bhavikpawar6@gmail.com

Uzairsha9892@gmail.com
A) Name of the Student

1,527 responses

Khushboo yadav

Prachi Sharma

Chaitali rajkumar salvi

Pearl Clarence kinny

Jagruti Pathak

Ranjit Mafa Kavethiya

Rutik Madhukar Suryavanshi

Yadav dharamraj vilas

Bhavik pawar
B) Class

1,527 responses


TYBA

- SYBA
- FYBA

TYB.com

- SYB.com

FYB.com
TYBMS

- SYBMS

A/3
E) Student ID (Registred with college admission)

1,527 responses

12357

12887

13214

12882

00

11202

12644
pathakjagruti13@gmail.com

12211

Part - B
A) Please confirm this is the first and only time you answer this survey

1,527 responses


No
B) Age:

1,527 responses

C) College Name:

1,527 responses


Sheth T.J. Education Society's
Sheth N.K.T.T. College of
Commerce and Sheth J.T.T.
College of Arts, Thane.

## D) Gender:

1,527 responses


Female

- Male

Transgender
E) What degree program are you pursuing now?

1,527 responses

F) What subject area are you currently pursuing?

1,527 responses


Instructions to fill the questionnaire

## Section-C

1. How much of the syllabus was covered in the class?

1,527 responses

2. How well did the teachers prepare for the classes?

1,527 responses


4-Thoroughly
3 - Satisfactorily
2 - Poorly
1-Indifferently
0 - Won't teach at all
3. How well were the teachers able to communicate?

1,527 responses


3 - Sometimes effective
2-Just satisfactorily
1- Generally ineffective

- 0 - Very poor communication

4. The teacher's approach to teaching can best be described as

1,527 responses

5. Fairness of the internal evaluation process by the teachers.

1,527 responses


4 - Always fair
3 - Usually fair
2-Sometimes unfair
1 - Usually unfair
0- Unfair
6. Was your performance in assignments (Project/ Class Test/ Practical ) discussed with you?

1,527 responses



3 - Usually
2-Occasionally/Sometimes
1-Rarely
0-Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

1,527 responses

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

1,527 responses

9. The institution provides multiple opportunities to learn and grow. (eg. Activities Gymkhana, Art Circle, NSS, DLLE, WDC and Other Committees)

1,527 responses

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

1,527 responses



- 3 - Usually

2- Occasionally/Sometimes
1 - Rarely
0-Never
11. Your mentor does a necessary follow-up with an assigned task to you.

1,527 responses

4 - Every time
3 - Usually
2 - Occasionally/Sometimes
1 - Rarely
0 - I don't have a mentor
12. The teachers illustrate the concepts through examples and applications (Such as Case Study, Role Play, Real Life Examples, Presentations etc)

## 1,527 responses


13. The teachers identify your strengths and encourage you with providing right level of challenges

1,527 responses

14. Teachers are able to identify your weaknesses and help you to overcome them

1,527 responses

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

1,527 responses


4 - Strongly agree

- 3 - Agree

2-Neutral
1-Disagree
0 - Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

1,527 responses


4 - To a great extent
3 - Moderate
2-Somewhat
1 - Very little
$0-$ Not at all
17. Teachers encourage you to participate in extracurricular activities

1,527 responses

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

## 1,527 responses


19. What percentage of teachers use ICT tools such as LCD projector,

Multimedia, etc. while teaching.
1,527 responses

20. The overall quality of teaching-learning process in your institute is very good.

1,527 responses

21. Give three observation / suggestions to improve the overall teaching learning experience in your institution.

1,527 responses

No

Nothing

Good

No suggestions

Nothing

Yes

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## Google Forms

