Sheth T.J. Education Society's

SHETH N.K.T.T. COLLEGE OF COMMERCE AND SHETH J.T.T. COLLEGE OF ARTS, THANE Date: 12/12/2023

Report of Student Satisfaction Survey (sample) 2022-23

The online student satisfaction survey (sample) was conducted from **17**th **April, 2023 to 22**nd **April, 2023. In this survey 586** students participated. The findings of this survey are as follows:

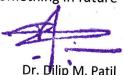
- **1.** Syllabus completion: 57.17% responded 100% completed, 31.23% responded 9.04% completed and remaining responded below 69% completed.
- **2. Preparation of teachers for the classes**: 35.49% responded thoroughly, 60.41% responded satisfactorily and remaining below poorly.
- **3.** Communication of teachers: 63.48% responded always effective, 24.74% responded sometimes effective and remaining below just satisfactory.
- **4.** Teachers approach to teaching: 39.59% responded excellent, 40.61% responded very good, 16.21% good and remaining below fair.
- **5.** Fairness of the internal evaluation process by the teachers: 60.75% always fair 29.86% usually fair and remaining below sometimes unfair.
- **6.** Discussion of performance of students in assignments: 58.70% every time, 27.47% usually, 9.22% occasionally and remaining below rarely.
- **7.** Promotion of students for internship, student exchange and field visit by the institute: 46.42% regularly, 26.79% often, 17.41% sometimes and remaining below rarely.
- 8. The teaching and mentoring process facilitates cognitive, social and emotional growth of students: 36.52% significantly, 47.10% very well, 11.60% moderately and remaining below marginally.
- 9. The institution provides multiple opportunities to learn and grow. (eg. Activities Gymkhana, Art Circle, NSS, DLLE, WDC and Other Committee): 59.22% strongly agree, 32.59% agree and remaining below neutral.
- **10. Teachers inform you about your expected competencies, course outcomes and programme outcomes:** 57.34% every time, 33.28% usually, 8.87% occasionally and remaining rarely
- **11.** Your mentor does a necessary follow-up with an assigned task to you: 55.80% every time, 32.59% usually and remaining below occasionally.

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- 12. The teachers illustrate the concepts through examples and applications (Such as Case Study, Role Play, Real Life Examples, Presentations etc.: 55.80% every time, 32.59% usually and remaining below occasionally.
- 13. The teachers identify your strengths and encourage you with providing the right level of challenge: 51.02% fully, 31.40% reasonably and remaining below partially.
- **14. Teachers are able to identify your weaknesses and help you to overcome them:** 45.56% every time, 33.28% usually, 11.43% occasionally and remaining below rarely.
- 15. The institution makes an effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process: 39.25% strongly agree, 46.25% agree 11.95% neutral and remaining below disagree.
- 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning experiences: 41.81% to a great extent, 43% moderate and remaining below somewhat.
- **17. Teachers encourage you to participate in extracurricular activities:** 51.71% strongly agree, 38.40% agree, 7.34% neutral and remaining below disagree.
- 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work: 50.85% to a great extent, 36.01% moderate, 8.53% somewhat and remaining below very little.
- 19. Percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching: 32.59% above 90%, 36.52% -70 to 89%, 17.92%- 50 to 69% and remaining below 49%.
- **20.** The overall quality of the teaching-learning process in your institute is very good: 43.17% strongly agree, 43.52% agree, 11.43% neutral and remaining below disagree.
- 21. Give three observation / suggestions to improve the overall teaching learning experience in your institution:
 - a. Use more technical and advance gadget to teaching students
 - b. Teachers are always helping and kind.
 - c. Compare to the No. of students the campus is very small.
 - d. Create an open space for students to explore the creativity
 - e. The teaching sense of our college is too good and teachers also guide each and every student very nicely they motivate us to become something in future

Prepared by Mr. V. R. Galadagekar Member – Criteria II Submitted by Mr. N. N. Varade Incharge – Criteria II

Approved by Dr. H. D. Mansukhani IQAC Coordinator



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